

How Are We Doing?



BLATCHLEY FAMILY
DENTISTRY

Name: _____

Rate the following questions:	Very Good	Okay	Poor	Very Poor
1. Comfort of the Reception Area				
2. Cleanliness of the Dental Practice				
3. Dental Equipment and Technology				
4. Receptionist's concern for your needs				
5. Friendliness of the Dental Assistant				
6. Doctor/hygienist attentive to your needs				
7. Your chief concerns addressed by your doctor				
8. Treatment plan options provided to suit your needs				
9. Variety of payment options presented				
10. Likelihood to share your positive experiences with friends /family				
11. Thoroughness in the examination				
12. Accessibility of obtaining appointment from time of initial call				
13. Amount of time spent in the reception area				
14. Availability of dental practice hours				
15. Appointment timeliness				
16. Dental team working well together to create positive experience for you and your family				
17. Overall rating of dental care provided				
18. Education provided by doctor/hygienist on oral health				
19. Professionalism of the doctor/hygienist				
20. Phone call answered pleasantly and promptly				

What did you like MOST about our office? _____

What did you like LEAST about our office? _____

Since we are continually trying to improve our services to you, our valued patient, please let us know anything we can do to make your visit more pleasant.

Thank you so much,

Dr. Ryan T. Blatchley